Nearform_

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Your Next User Is an AI Agent__

Luca Del Puppo Nearform_

N_

Hi 👋, I'm **Luca**!_



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We’re an independent team of engineers, designers and strategists who build digital solutions and enhanced capability at pace for ambitious enterprises seeking enduring business impact.

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Nearform’s commitment to Open Source

15m+ Downloads	Over 15 million downloads every week
1192k+ Contributions	Thousands of contributions every year
166+ Packages	We maintain many popular packages for the community

We’re hiring! **nearform.com/careers**

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We learned to meet people halfway_



Remember commands

Recognize controls

Follow a journey

A screen starts with a person_

Observe the task.

Listen to the person.

Try the interface.



Good UI makes the next step clear_



Recognize
Labels explain the available actions.



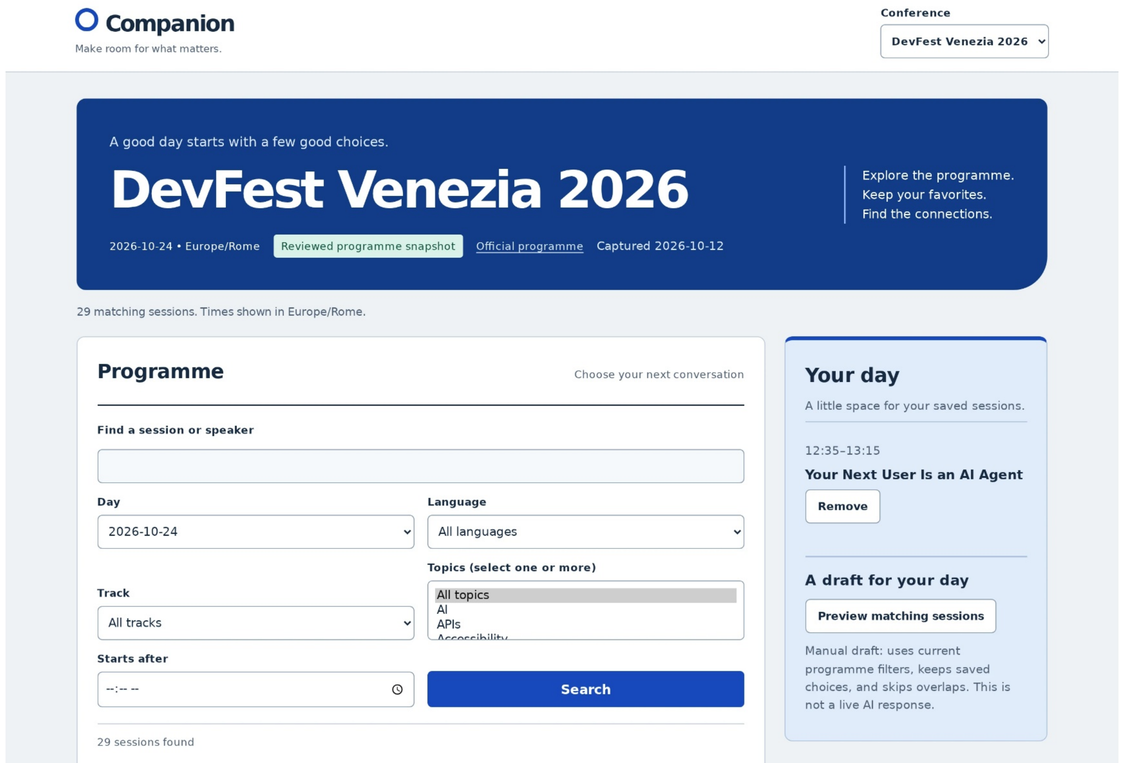
Understand
Feedback shows what changed.



Recover
A clear way to cancel or correct.

A good UI still asks me to do the work_

Conference Companion · DevFest Venezia 2026 · snapshot 12 Oct 2026



The goal behind all those clicks_

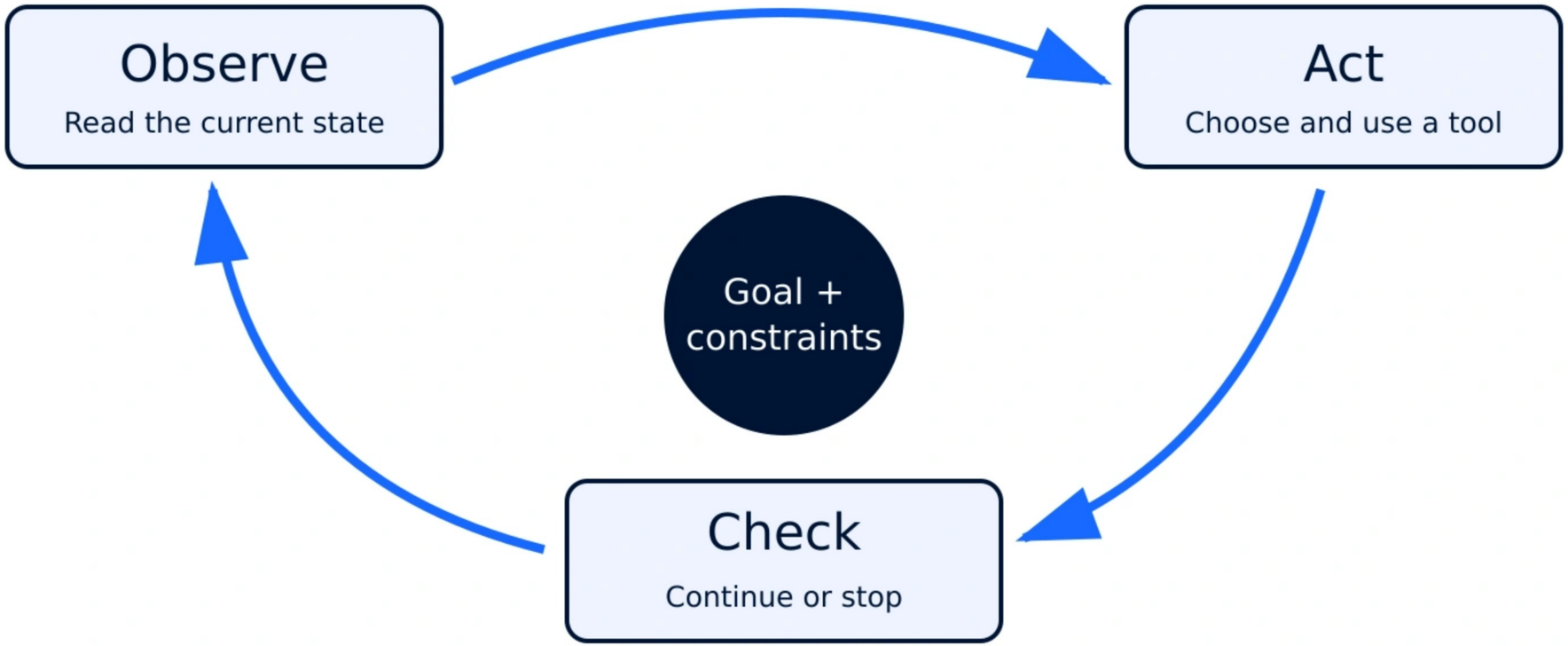
"Help me plan my day at this conference. I'm interested in web development and AI. Avoid overlapping sessions, preserve the sessions I've already selected, and explain the trade-offs."

The attendee

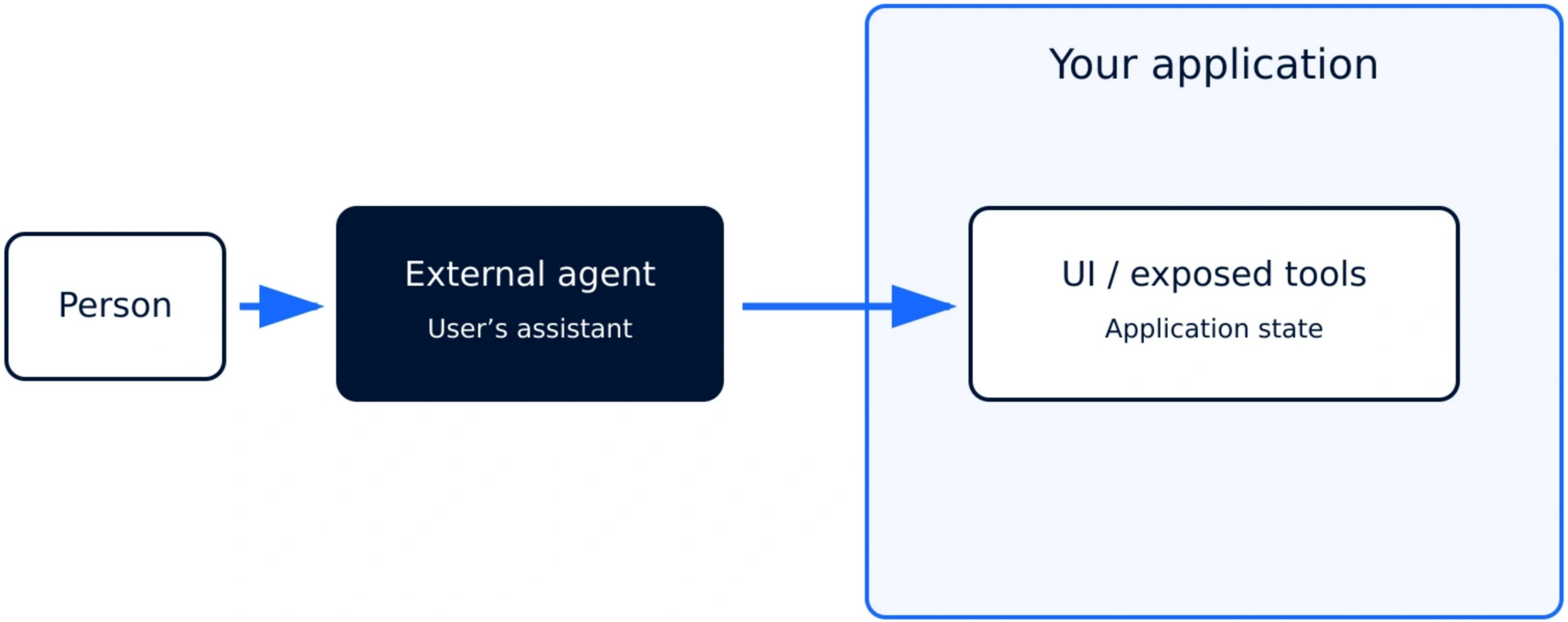
From steps to intent

“Show me the controls” → “Help me reach this outcome”

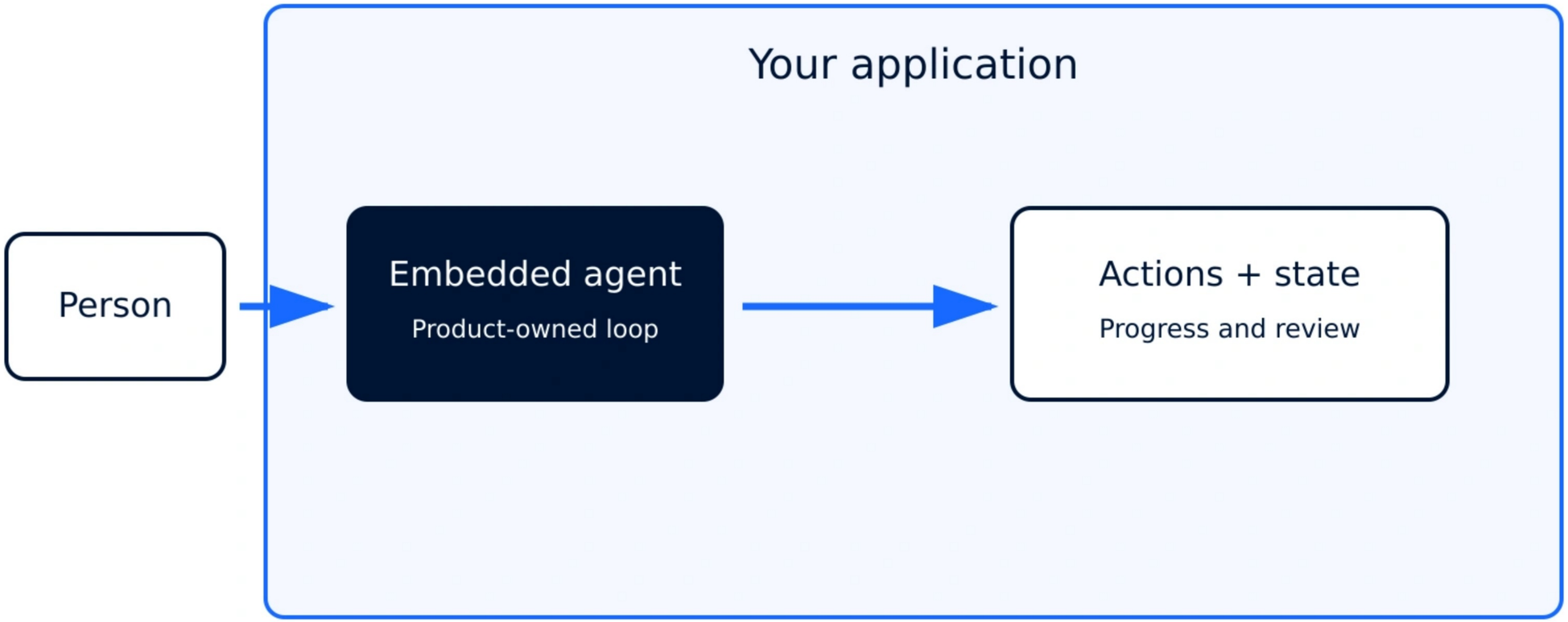
An agent needs a feedback loop_



An agent can arrive from outside_



Or live inside your application_



Two separate design decisions_

1

Where is the agent?

Outside the product, or integrated into it.

2

How does it act?

Through UI controls, or explicit application tools.

WebMCP: the page offers actions_

```
search_sessions

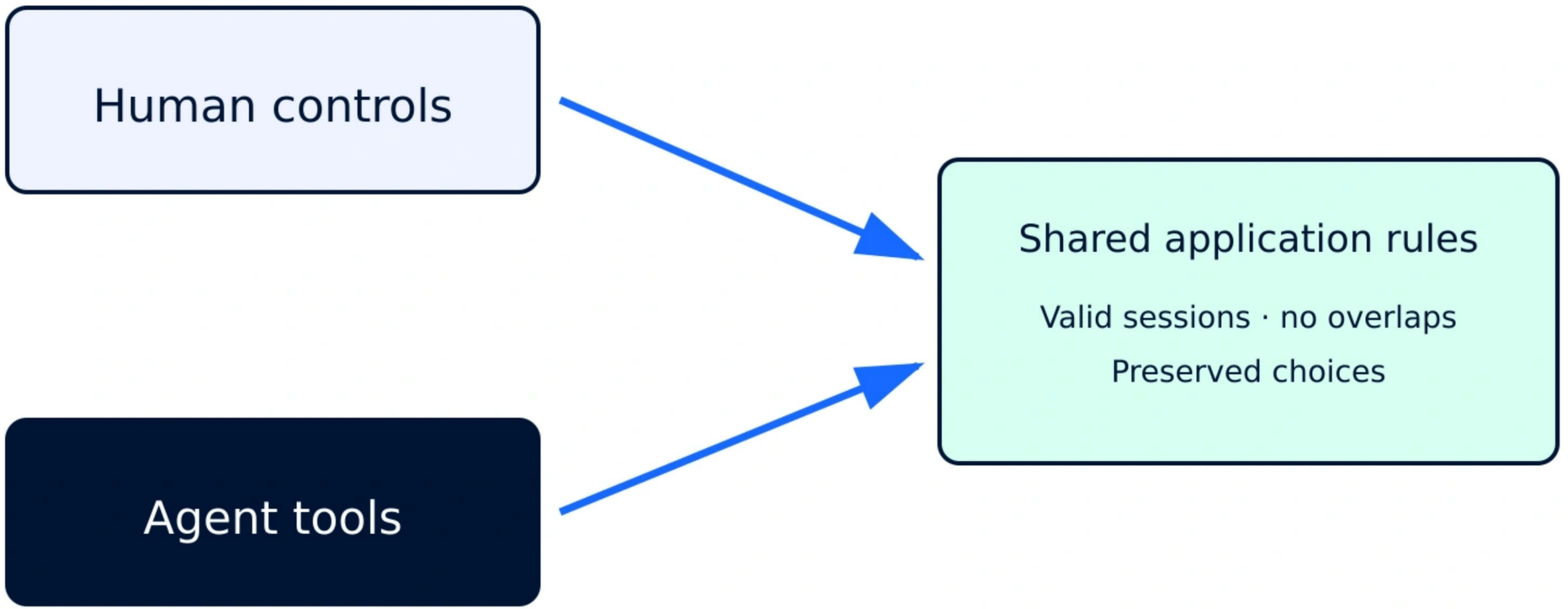
get_session_details

get_agenda

propose_agenda
```

The page says:
“Here is what I can do.”

Two entrances. One application._

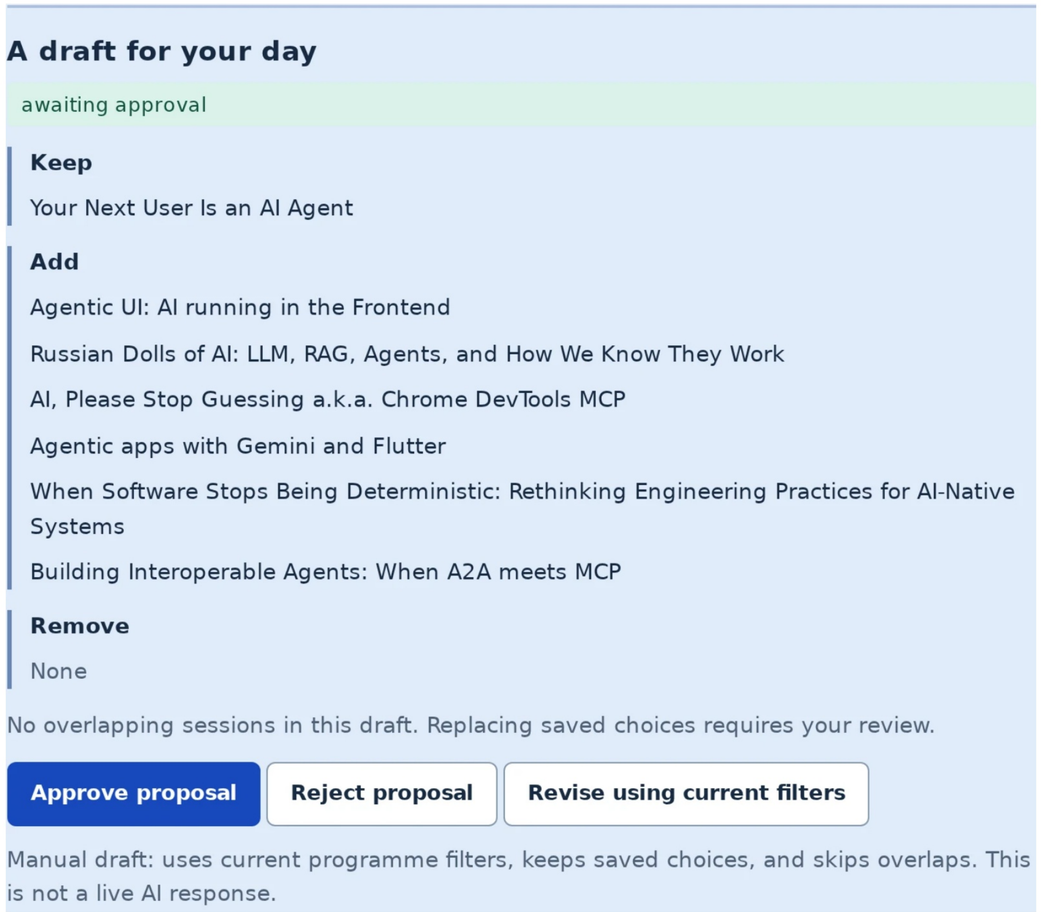


The UI becomes a place to review_

Keep / Add / Remove

The existing agenda is unchanged.

I can approve or reject.



Control is part of the interaction

Keep my choices. Let me review. Show what changed.



“Done” needs evidence_



Constraints
No overlaps; original choice preserved.



Unknowns
Missing information stays unknown.



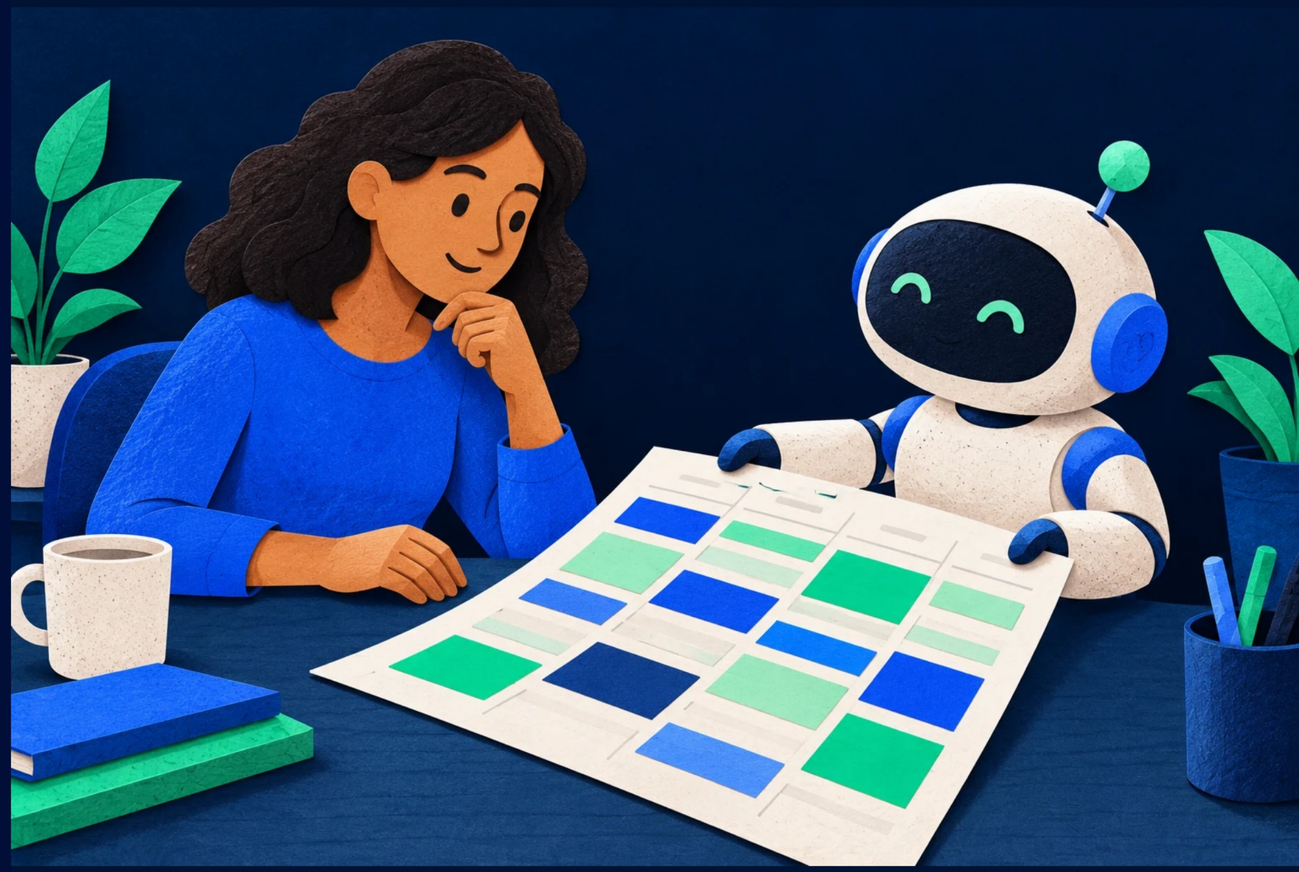
Saved state
Read it back; reload and inspect.

More ways in. One human goal._

Act directly.

Delegate the work.

Review the outcome.



One day, from request to saved agenda_



Use the screen

Search and inspect a session.



Delegate

Plan around a saved choice; review.



Challenge it

Reject, revise, conflict, then verify.

Demo · Plan my conference day

Use the screen → delegate → review → challenge → verify

Design for intent. Keep people in control._



Understand the job
The user’s goal still comes first.



Expose meaningful actions
Reuse the application’s rules.



Make the outcome reviewable
Show the change and verify the state.

Human goals.
Agent actions.

Try the Conference Companion_

Illustrations: generated for this talk. Emoji: Twemoji / CC BY 4.0.

Demo and source

github.com/Puppo/your-next-user-is-an-ai-agent

DevFest Venezia 2026

Programme · agenda · reviewed proposals

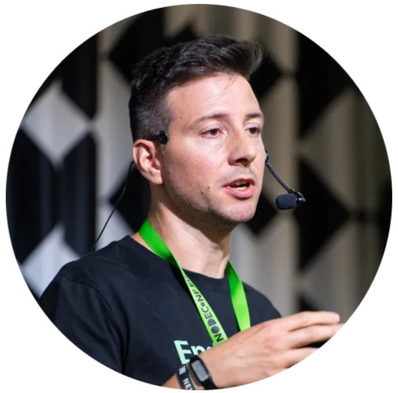


Thank you!

Luca Del Puppo @puppo92
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Nearform_

Bye Bye , I'm **Luca**!_



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